

## Return form

Schoch Vögtli AG attempts to carry out shipping as smoothly and quickly as possible to ensure a high degree of customer satisfaction. In the event that the order does not correspond to your expectations, you are entitled to return the products within 10 days after receipt.

- Complaints are to be notified within 10 days after receipt; otherwise the delivery shall be deemed to have been accepted.
- Returns can only be accepted within 10 days after receipt of the order.
- Complaints and returns following expiry of a deadline of 10 days shall be charged with a processing fee of 10% of the goods value, but no less than CHF 10.00.

It is important that you fill in the returns form correctly for each return consignment, including the mandatory delivery number. The notification of the delivery number is important for us – without this number we will be forced to charge an extra processing fee of CHF 10.00.

<b>Customer number:</b>	
<b>Orderer:</b>	
<b>Cost centre:</b>	
<b>Delivery note number:</b>	

Article number	Description	Amount

### Reason for the return

- Incorrect goods received
- Incorrect amount received
- Ordered incorrectly
- Double delivery received
- Defect goods received
- .....

With your support you can help us avoid errors and uncertainties in connection with the return of goods.

We thank you for your cooperation and remain at your disposal for any questions you may have.